		Total 2013 (27 replies)	Total 2013 %	Total 2015 (17 replies)	Total 2015 %	AT	AU	BE	CA	сн с	Z DI	EE	EU	FI	IT	JP	LIL	_U N	NL SI	E US
1	How are the GHD principles integrated into your government / institution strategy and policy framework	(GHD 1, 2,	3)?																	
	The GHD principles are:																			
	The criteria for the analysis of humanitarian projects and programs take those principles into account	1	4%	11	65%	x		x	x	>	< x	:	x	x	x			x	x	x
	Referenced in other guidelines	3	11%	11	65%	х	х	х		x >	(X		х		х	х			x	x
	Referenced in our development strategy	3	11%	10	59%		х	х		x >	(х		х	х			X	x x	
	Referenced in our annual planning for humanitarian aid	3	11%	10	59%			х		x >	(X		х	х			x	x	x x	
	Good practice you have adopted	1	4%	9	53%		х				х		х	х	х		х		x x	х
	Those principles are included in funding application guidelines	1	4%	8	47%		х	х	х	>	(X		х	х	х					
	Referenced in law	4	15%	4	23%			х					х		х				х	
	Other			3	18%									х					х	х
2	How do you co-operate with other relevant ministries/departments to ensure that GHD principles are res	spected in c	other po	licies and p	orograms	(dev	velop	men	t, sec	urity,	econ	omic	, etc	.) (0	GHD .	2, 4,	, 19,	20)'	?	
	The service in charge of humanitarian aid regularly advocates for GHD principles	5	19%	13	75%	х	х	х	х	>	(х	х	х	х		х		x x	x
	Formal cooperation mechanisms have been established between the relevant departments	17	63%	10	59%		х		х	x >	(X		х	х	х		х			х
	Good practice you have adopted	1	4%	9	53%		х			х	х		х	х	х		х		х	х
	We do it through civil-military coordination mechanisms	3	11%	7	41%		х		х	x >	(х			х				х
	We draft humanitarian strategies collectively	3	11%	5	29%		х			>	(х		х						х
	Joint trainings are organized between the relevant departments	6	22%	5	29%		х		х					х		х				х
	The relevant departments have a legal obligation to cooperate and consult each other	11	41%	2	12%					х			х							
	Other			2	12%										х				х	
3	Which processes have you identified for engaging with humanitarian partner organisations in order to en programming (GHD 2, 4, 15, 16)?	nsure their	underst	anding and	l impleme	entat	tion c	of key	hum	anitar	ian p	rinci	ples a	and	code	es of	con	duct	in the	əir
	We select only experienced partners	2	7%	13	75%	х	х	х	х		х	x		х	х		x	x	хх	. x
	We engage dialogue with NGOs or NGO platforms	8	30%	13	75%		х		х	x >	(X		х	х	х	х		x	x x	х
	We do it through close scrutiny of partner documents and monitoring of their activities	9	33%	13	75%	х		х	х	х	x		х		х	х	x	x	x x	x
	Key humanitarian principles and codes of conduct are grant selection criteria : our partners must comply with them	12	44%	13	75%	x		x	x	x >	< x		x	x	x			x	x x	x
	We do it through participation in governing bodies of agencies or donor support groups	6	22%	12	71%		х	х	х	х	х		х	x	х			x	x x	x
	We support initiatives like ALNAP, SPHERE, HAP or other similar networks	4	15%	10	59%		х	х	х	х	x		х			х			x x	x
	We engage dialogue with private sector	2	7%	9	53%		х		х	>	(X			х				x :	x x	x
	We do it through seminars and trainings	3	11%	7	41%				х	x >	(X	:		х	Π		T	T	x	x
	Good practice you have adopted	1	4%	6	35%					х	x	:	х		х		T	╈	x	x
	Other			3	18%								х	х					x	
4	How are disaster risk reduction, capacity development and crisis mitigation integrated into all relevant s between humanitarian and development aid (GHD 8)?	trategies, ir	ncluding	l developm	ent coope	erati	on ar	nd hu	mani	arian	assi	stand	ce pro	ogra	ims,	to e	nsure	e col	heren	ce
	We ask partners to develop programs and activities integrating those three dimensions	9	33%	11	65%	х	х	х		>	(X	:	х	х	х	х	х		x	
	Our financing is already flexible enough to ensure this coherence	1	4%	10	59%		х	х		x >	(X	x				х	х		х	x

		Total 2013 (27 replies)	Total 2013 %	Total 2015 (17 replies)	Total 2015 %	AT	AU	BE	CA C	сн са	DE	EE	EU	FI	IT .	JP LI	LU	NL	SE	US
	We have established policies and mechanisms to enhance coherence between DRR , capacity development and crisis mitigation in the programs we support	20	74%	10	59%		x		x	x	x		x	x			x	x	x	x
	Good practice you have adopted	2	7%	8	47%		х			х	х		х		х	х			х	х
	We are increasing our financing to DRR activities	5	19%	7	41%			х		х	х		х		х	х			х	
	We are enhancing our own internal expertise and follow-up capacities in order to enhance coherence between the three dimensions	6	22%	7	41%		x		x	х			x				x		x	x
	Other			5	29%				х					х				х	х	х
	We are increasing our financing to capacity development activities			4	23%			Х			х	х	х							
	We are increasing our financing to crisis mitigation activities			3	18%			х					х		х					
5	What funding instruments and mechanisms do you use to support the effective transition out of emerge affected states and/or communities (GHD 9)?	ncy into rea	covery,	and to build	d co-ordir	natior	n and	l resp	onse	capa	city a	is we	ll as	to st	reng	gthen	resili	ence	e of	
	We use bilateral development cooperation funding	11	41%	13	75%	х	х		x	х х		х		х	х	х	х	х	х	х
	Our funding instruments are flexible enough to allow for recovery	14	52%	13	75%	х	х	х	Х	x x	х	х	х		х	х			х	х
	We use NGO funding	11	41%	12	71%	х	х			х х		х		х	х	х	х	х	х	х
	We use multilateral cooperation funding	11	4170	11	65%		х			х х		х		х	х	х	х	х	х	х
	We mix humanitarian and development instruments	8	30%	7	41%	х	х						х		х	х	х			х
	Good practice you have adopted	2	7%	6	35%		х				х		х		х				х	х
	We have specific funding instruments for resilience activities	3	11%	6	35%			х				х	х		х		х	х		
	We participate in specific regional mechanisms focused on resilience	2	7%	3	18%								х		х		х			
	Other			2	12%													х	х	
6	How do you verify that humanitarian organisations funded by you actively engage all relevant stakehold	ers and be	neficiari	es in all sta	iges of th	ie hu	mani	taria	n resp	onse	cycle	e (GF	ID 7,	10)	?					
	We verify it :																			
	At the hand of reports and/or evaluations	21	78%	15	88%	х	х	х	x	х х	х		х	х	х	х	х	х	х	х
	Through field visits and /or field monitoring mechanisms	9	33%	14	82%	х	х	х	x	х х	х	х	х	х	х			х	х	х
	When we select implementing partners	9	33%	13	75%	х			х	х х	х	х	х	х	х	x x			х	х
	When we select programs or projects	9	33%	11	65%	х		х	X	х х	х	х	х				х	х		х
	Through policy dialogue and advocacy with implementing partners	7	26%	12	71%		х		х	х х	х	х	х	х			х	х	х	х
	Through our participation in the boards of agencies	1	2070	12	71%		х	х	x	х	х		х	х	х		х	х	х	х
	Through close monitoring of the implementation of IASC transformative agenda by humanitarian actors	1	4%	9	53%		x		x	x	x		x	x				x	x	x
	Through our support to HAP or similar initiatives	1	4%	7	41%		х		х	х	х	1			х		1		х	х
	Good practice you have adopted	1	4%	5	29%						х	T	х		х		1		х	х
F	Other			1	6%						1	İ			十	1	1		х	
7A	To what extent do you use common/multi-actor needs assessments undertaken by humanitarian organ	isations wh	ien deci	ding on you	ur suppor	t to t	he in	terna	tiona	l hum	anitar	rian r	espo	nse	(GF	ID 6,	14)?			
	We use information provided by UN agencies	3	11%	17	100%	х	х	х	X	х х	х	х	х	х	х	x x	х	х	х	х
	We consult with our field staff/embassies	8	30%	16	94%	х	х	х	Х	x x	х	х	х	х	х	х	х	х	х	х
	We use NGO information	5	19%	15	88%	х	х		х	x x	х	х	х	х	х	х	х	х	х	х
	We use CAPS and flash appeals	26	96%	15	88%	х	х	х	х	x x	х		х		х	x x	х	х	х	х
ſ	We use RC/RC appeals	9	33%	12	71%	х		х	х	х	х	х		х	х	х		х	х	х

		Total 2013 (27 replies)	Total 2013 %	Total 2015 (17 replies)	Total 2015 %	AT	AU	BE	CA	сн	CZ	DE	EE	EU	FI	IT J	IP L	I LU	NL	SE	US
	We use ECHO reports and other EU information	14	52%	12	71%	х		х		х	х	х	х	х	х	х		х	х	х	
	We encourage partners to engage in common needs assessment			10	59%		х		х	х		х		х	х			х	х	х	х
	We support ACAPS, NTF, IASC to perform common needs assessments	3	11%	7	41%				х	х			х	Х				_	х	х	х
	Good practice you have adopted	2	7%	6	35%							Х		Х		х	>	(\vdash	х	х
	Other			3	18%					х									х	х	
7B	How do you use common/multi-actor needs assessments (GHD 6, 14) ?		-															-			
	We refer to common needs assessments (in a way or another) in our funding decision process			15	88%	x	x	x	x	x	x		x	x	x	x	х	x	x	x	x
	We use common needs assessments to develop analysis and reports	1	4%	10	59%	х			х		х	х		х	х	х			х	х	х
	We use common needs assessments to categorize countries and situations	1	4%	6	35%				х		х				х	х	>	(х	
	Good practice you have adopted			3	18%									х						х	х
	Other			1	6%														1	х	
8	Please detail the criteria and tools you use to decide who, where and what to fund (GHD 6,14)?																				
	We base our decision on :																				
	Budget availability	5	19%	16	94%	х	х	х	х	х	х	х	х	х		Х	x >	x	х	х	х
	The needs of the affected population	12	44%	16	94%	х	х	х	х	х	х	х	х	х	х	х	>	хx	х	х	х
	The capacities of the humanitarian actors on the ground	13	48%	16	94%	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х
	The quality of a proposal	2	7%	15	88%	х	х	х	х	х	х	х	х	х	х	х		х	х	х	х
	The funding level of a crisis	7	26%	14	82%			х	х	х	х	х		х	х	х	x >	x	х	х	х
	Geographic priorities	11	41%	12	71%	х	х	х	х	х		х		х	х	х		x		х	х
	The possibility of being compliant with the GHD principles	1	4%	8	47%			х			х	х	х		х				х	х	х
	Thematic priorities			8	47%			х	х	х	х						х	x		х	х
	Other			7	41%				х					х	х	х			х	х	х
	The visibility of a crisis in the media	1	4%	6	35%		х		х	х						х				х	х
	Sectorial priorities	2	7%	6	35%		х			х		х						x		х	х
	Good practice you have adopted	1	4%	5	29%							х		х			,	(х	х
9	How do you address forgotten crises in your policies and programs (GHD 6, 14)?															-			<u> </u>	H	
_	Through our contributions to the CERF	15	56%	15	88%		х	х	х	х	х	х	х		х	x	x >	x x	х	x	х
	We support NGO programs	3	11%	10	59%	х			х	х	х	х			х			x	х	х	х
	We use the EU forgotten crises assessment	7	26%	10	59%	x		х				x	х	х	x	х		x	<u> </u>	x	
	Through our contributions to (local) pooled funds			9	53%		х	x		х		x			x	x		x	х	x	
-	Our humanitarian strategy puts a special emphasis on forgotten crises	4	15%	3 7	41%		Ê			x	х	x	х		~	-	,	_	Ê	x	—
	We analyze CAPs and other related financial information (FTS)	8	30%	7	41%			\vdash	х	^		x	~		х		x	Ŷ	х	x	x
-	Good practice you have adopted	2	30 %	5	29%				^			×		х	^	x	^		Ĥ	Ĥ	×
	Other	~	170	3	18%			\vdash	х	\rightarrow	\rightarrow	^		^		^	ť	+	х	х	
	We use our own assessment tools	1	4%	2	12%			\vdash	^	+	+	_		х		+	+	+	<u> </u>	Ĥ	х
10	To what extent do you consider funding imbalances across sectors in your funding decisions (GHD 6, 1-	•	4 /0	2	12 /0					_				~							~
10			200/	14	020/	~	~		<u> </u>	~	-	~	~		~	~	Τ.			<u> </u>	
	We provide core funding to humanitarian partners	8	30%	14	82%	X	X	X	X	X	\rightarrow	х	X		X	×			×	×	×
L	We provide flexible funding to humanitarian actors	1	26%	13	75%	х	Х	х	Х	Х			х		х		x)	X	X	X	Х

		Total	Total	Total	Total															
		2013 (27 replies)	2013 %	2015 (17 replies)	Total 2015 %	AT	AU E	BE C	A CH	H CZ	DE	EE	EU	FI	IT 、	JP L	I LU	NL	SE	US
	We focus more on situations than on sectors	3	11%	12	71%	х		x x	х	х	х	х		х		>	х	х		х
	We actively coordinate with other donors and actors	1	4%	10	59%		х		х	х	х		х	х	х	X	х			х
	We analyze CAPs and other available information to address sectorial imbalances	9	33%	8	47%			х		х	х			х			х	х	х	х
	Good practice you have adopted	2	7%	6	35%						х		х	х		>	(х	х
	Other			4	23%			x							х			х	х	
11	How do you integrate information on funding from other GHD members and burden-sharing consideration	ons into you	ur fundir	ng allocatio	n decisio	ns be	etwee	n fund	ling c	chann	iels a	and c	rises	s (G	HD 6	6,14)	?			
	We coordinate with other donors locally	1	4%	13	75%	х	х	x	х	х	х		х	х	х	X	x x	Τ	х	х
	We use information provided by FTS	20	74%	13	75%	х		x x	х	х	х		х	х	х	х		х	х	х
	We use information provided by GHD members in our allocation decisions	20	74%	4	23%			x						х					х	х
	We use EU information (COHAFA , EDRIS)	11	41%	11	65%	х		х		х	х	х	х	х	х		х	х	х	
	We ask other donors to increase their contributions	1	4%	5	29%						х	х						х	х	х
	Other			4	23%			х			Ĺ			х	х			Ι	х	
	Good practice you have adopted	2	7%	3	18%						х		х							х
12	How do you ensure that your funding mechanisms and channels are effective in providing organisations	with flexib	le, pred	ictable and	timely re	sour	ces?	(GHL	5, 1	1, 12	, 13)	-			-					
	We contribute to CERF	11	41%	15	88%		х	x x	х	х	х	х		х	х	х×	х	х	х	х
	We are able to mobilize additional budget when necessary	6	22%	11	65%		х	х	х	х	х		х	х	х	х		х		х
	We allocate funds earlier (in the year) than previously			11	65%			x x	х	х	х	х				X	х	х	х	х
	Good practice you have adopted	1	4%	10	59%		х				х		х	х	х	X	х х	х	х	х
	We consult with partners to ensure our decisions are appropriate	2	7%	10	59%	х	х			х	х	х	х	х		>	(х	х
	We contribute to (local) pooled funds	2	7%	9	53%		х	х	х		х			х	х		х	х	х	
	We compare our funding mechanisms with those of other donors			8	47%			х	х	х	х	х	х						х	х
	We have recently brought more flexibility in our funding mechanisms	13	48%	6	35%			x x	х						х		х	х		
	We have recently improved the predictability of our funding	19	70%	5	29%			х	х		х		х					х		
	We have recently simplified /streamlined our funding mechanisms			4	23%						x				х			х	x	
	Other			3	18%			х											х	х
13	What kind of mechanisms do you use to provide a fast and appropriate response to new and escalating	emergenc	ies ? (G	GHD 17, 18))															
	We contribute to UNDAC	5	19%	14	82%	х	х	х	х		х	х	х	х	х	х	х	х	х	х
	We contribute to CERF and ERRFs	11	41%	14	82%		х	x x	х	х	х	х		х	х	X	х	х	х	х
	We are able to deploy national experts and rescue teams	12	44%	14	82%	х	х	х	х	х	х	х	х	х		х	х	х	х	х
	We rely on rapid decision procedures	13	48%	14	82%	х	х	х		х	х	х	х	х	х	хх	х		х	х
	We send in-kind assistance	4	15%	10	59%	х	х	х	х	х		х	х		х	х				х
	We are able to provide additional funding when necessary	5	19%	10	59%		х	х	х	х	х	х	х					х	х	х
	We rely on multi-annual partnership agreements	8	30%	9	53%		х	x x	х				х	х			х	х	х	
	Good practice you have adopted	1	4%	8	47%		х		х		х		х			>	(х	х	х
	We pre-position humanitarian supplies	4	15%	8	47%		х	х		х		х	х			х			х	х
	We support regional response mechanisms	4	15%	7	41%		х			х	х	х				х			х	х
	We pre-position funds with NGOs	7	26%	6	35%			х					х			х	х		х	х

		Total 2013 (27 replies)	Total 2013 %	Total 2015 (17 replies)	Total 2015 %	AT	AU	BE(CA C	нс	Z DE	EE	E EU	FI	IT	JP I		J NL	SE	US
	We dedicate a major share of our budget to new/escalating emergencies	1	4%	5	29%	х			;	ĸ		х					T	х	х	
	We try to mobilize private sector support	2	7%	4	23%				х								х		х	х
	Other			3	18%									х	х			_	х	\square
14	What surge capacity do you have in place for contributing to international emergency response (GHD12	7, 18)?			<u> </u>	-														
	We support UNDAC /INSARAG	6	22%	14	82%	х	х		x x	x x	(X	x	х	х	х	х	x		х	х
	We can deploy USAR teams	8	30%	10	59%		х	х	;	κх	(X	x	х			х	х			х
	We contribute to EU response mechanisms	5	19%	9	53%	х		х		Х	(X	x	х	х	х		х			
	We have national experts able to second partners	18	67%	8	47%		х		x x	κх	(х	х				_	х	х
	We contribute through a support to rosters (GENCAP , PROCAP)	3	11%	7	41%		х	х	x x	x	x							1	х	х
	We have in-kind stockpiles	10	37%	7	41%		х		x x	κх	(х	х		_		х
	Other			5	29%				х				х	х	х			_	х	
	Good practice you have adopted	1	4%	4	23%				;	x			х	х				_		х
15	In case you have a rapid response mechanism , how do you coordinate its deployment with other releva	ant stakeho	Iders (0	GHD 17,18))?	-												_		
	We have established internal coordination mechanisms between the different nationals stakeholders (NGOs , army, other specialized institutions)	16	59%	12	71%	x	x	x	x	x x	x	:	х		x	x		x		x
	We coordinate at EU level (regionally or globally)	17	63%	10	59%	х		х		Х	(X	x	х	х	х		х	x		\square
	We coordinate through the humanitarian clusters	3	11%	8	47%		х		x x	κх	(X	x	х					_		х
	We rely on the appeals	2	7%	7	41%				х			х		х		х		х	х	х
	We do it on ad hoc basis	1	4%	5	29%				3	ĸ			х		х	х		х		\square
	Good practice you have adopted	1	4%	4	23%						x		х					х		х
	We rely on demand of agencies in the field	3	11%	4	23%				x x	x								х		х
	Other			2	12%				х						х					
16	How do you ensure that multilateral and NGO partners are accountable for their results and that the rela 22, 23)?	ated admini	strative	e burden do	es not int	terfe	re wit	h effe	ective	and	effici	ent h	numa	nitaı	ian a	assis	stance) (GH	ID 16	б,
	We require reports focused on results	8	30%	15	88%	х	х	х	x x	x x	(X	x	х	х	х	х	х		х	х
	We use external evaluation	5	19%	14	82%	х	х	х	x x	к х	(X		х		х		x x	x	х	х
	We hold regular consultations with partners	7	26%	14	82%		х		x	к х	(X		х	х	х	Х	x x	x	х	х
	We have a standardized reporting form for NGOs	4	15%	11	65%	х	х	х	х	Х	(X		х	х	х	х	х			
	We do it through regular participation in the boards of agencies and donor support groups	5	19%	11	65%		х		x x	ĸ	х	:	х	х	х		х	x	х	х
	We limit the number of reports requested	16	59%	11	65%	х	х		x x	к х	(X		х	х	х			х		х
	We have field staff (embassies cooperation offices,) trained to monitor the results of humanitarian activities	1	4%	9	53%				2	ĸ ×	c	x	x	x	x			x	x	x
	We have monitoring mechanisms in the field we can rely on	7	26%	5	29%				2	ĸ		х	х						х	х
	Good practice you have adopted	1	4%	4	23%						Х		х				х			х
	Other			3	18%													х	х	х
17	How do you support research; policy development; evaluations and analysis of your own activities and t	hat of othe	r stakeł	nolders; and	d sharing	of g	ood p	oractio	ce an	d les	sons	lear	nt (G	HD.	21, 2	?2)?				
	We do it through our participation to the GHD or similar groups	5	19%	16	94%		х	х	x :	x x	(X	x	х	х	х	x	x x	x	х	х
	We participate to OECD/DAC peer reviews	6	22%	15	88%	х	х	х	x x	x x	(X		х	х	х	х	x	x	х	х

		Total 2013 (27 replies)	Total 2013 %	Total 2015 (17 replies)	Total 2015 %	AT	AU	BE	CA	СН	CZ	DE	EE	EU	FI	IT J	JP L	LI LU	I NL	SE	US
	We do it through our dialogue with NGOs	9	33%	14	82%	х			х	х	х	х	х	х	х	х	х	х	х	х	х
	We support humanitarian training	2	7%	13	75%		х		х	х	х	х	х	х	х			х	х	х	х
	We share lessons learned from monitoring and evaluations with other donors and stakeholders	20	74%	10	59%				x	x	x	x		x		x	х		х	x	x
	We cooperate with other stakeholders to produce strategy papers and /or good practice guidelines	2	7%	8	47%				x	x		х	x	x		х				x	х
	We participate in joint evaluations	11	41%	6	35%				х	х				х	х		х	х		\square	
	We support academic research and think tanks	15	56%	6	35%		х		х	х									х	х	х
	Good practice you have adopted	1	4%	3	18%									х		х				\square	х
	Other			1	6%															х	
18	What documented change in policy, practice or decision-making have you undertaken as the result of le	essons lear	nt from	evaluations	s, peer re	eview	vs an	d oth	ier fo	orms	of le	earni	ng ((GHD	21,	22)	?				
	The links between humanitarian action and resilience strengthening activities have been improved	3	11%	12	71%	x	x			x	x		x	x		x	х	x	x	x	х
	We have developed new tools/procedures/guidelines	11	41%	12	71%		х	х	х			х	х	х	х	х	х	х		х	х
	The links between humanitarian action and development have been improved	2	7%	10	59%				х		х		х	х		х	х	х	х	х	х
	Thematic issues are better mainstreamed	2	7%	7	41%	х				х	х	х		х	х					\square	х
	We use evaluations more systematically	7	26%	7	41%	х		х				х		х			х	х		\square	х
	We have improved our civil-military coordination	1	4%	6	35%		х		х	х							х	Τ	х		х
	The agreements with partners have been improved	3	11%	6	35%			х				х	х	х	х					х	
	We better share lessons learned with other donors	1	4%	5	29%					х				х			х		х		х
	Changes have been brought in the selection of partners			5	29%			х				х	х			х			х		
	Good practice you have adopted	2	7%	5	29%							х		х		х			х		х
	Our humanitarian policy has been totally reviewed and redesigned	18	67%	4	23%		х	х				х						х			
	Other			3	18%				х						х					х	
19	How do you integrate feedback from beneficiaries in your humanitarian assistance (GHD 21, 22)?																				
	We require partners to involve beneficiaries in the program cycle	9	33%	15	88%	х		х	х	х	х	х	х	х	х	х	2	x x	х	х	х
	We review partners reports to ensure beneficiaries are actually involved	9	33%	14	82%		х	х		х	Х	х	х	х	х	х	х	х	х	х	х
	We rely on information drawn from evaluation	6	22%	12	71%	х	х	х			Х	х		х	х	х		х	х	х	х
	We rely on field monitoring	6	22%	10	59%	х			Х	х	Х	х		х	х		2	х		х	х
	We support HAP or other similar initiatives	4	15%	7	41%		х	х		х		х				х			ـــــ	х	х
	We fund (a) project(s) focused on beneficiary feedback	1	4%	4	23%					х				х				\perp	\bot	х	х
	Other			3	18%									х				\perp	х	х	
	Good practice you have adopted	1	4%	3	18%							х		х				\perp	\bot	\square	х
	We use beneficiary feedback to improve the response	4	15%	3	18%					х	х							\perp	┶	\square	х
	We use media reports	1	4%	2	12%										х		х	\perp	┶	\square	
	We use information provided by a specific feedback tool	1	4%																		